

Compliance Statement

Organization for Housing Warranty Ltd. (hereinafter referred to as “the Company”) conducts fair, impartial and highly transparent operations including affairs related to the Act for Secure Execution of Specified Housing Defect Warranty Liability in order to contribute to the supply of safe and secure housing.

We, the officers and employees of the Company have established the following important matters to be observed in carrying out our business, and in every aspect, the Company pledges to comply with not only laws and regulations and the company rules but also social norms and ethics that the Company must observe as a member of society.

1. Ensuring trust

In carrying out operations including affairs related to the Act for Secure Execution of Specified Housing Defect Warranty Liability, the Company will conduct the sound business and strive to earn the trust of society.

2. Thorough compliance

The Company will comply with laws and regulations and the company rules, and conduct honest, fair and impartial business activities that do not deviate from social norms.

3. Disclosure of information on business activities

The Company will appropriately and fairly disclose information on its business activities and improve transparency.

4. Appropriate management of information

The Company will acquire, retain and use personal information in accordance with the law, and will not disclose the personal information to others without good reason or use it for unfair purposes. In addition, the Company will not leak confidential information of other parties that the Company have learned in the course of business to others.

5. Appropriate management of information

When dealing with problems, the Company will conduct factual investigation promptly and act swiftly and appropriately to resolve them.

6. Appropriate management of information

The Company will respond resolutely to illegal and unjust demands from anti-social forces.